

Reset Password/ Change Password

Company User/ Admin User can Reset or Change the password from NEAPS application using the URL: <https://www.connect2nse.com/LISTING/>

I. Reset Password:

If the company user/Admin User forgets his/her password or if the password is locked after trying wrong password for 5 times, user can reset the password using Forgot Password link.

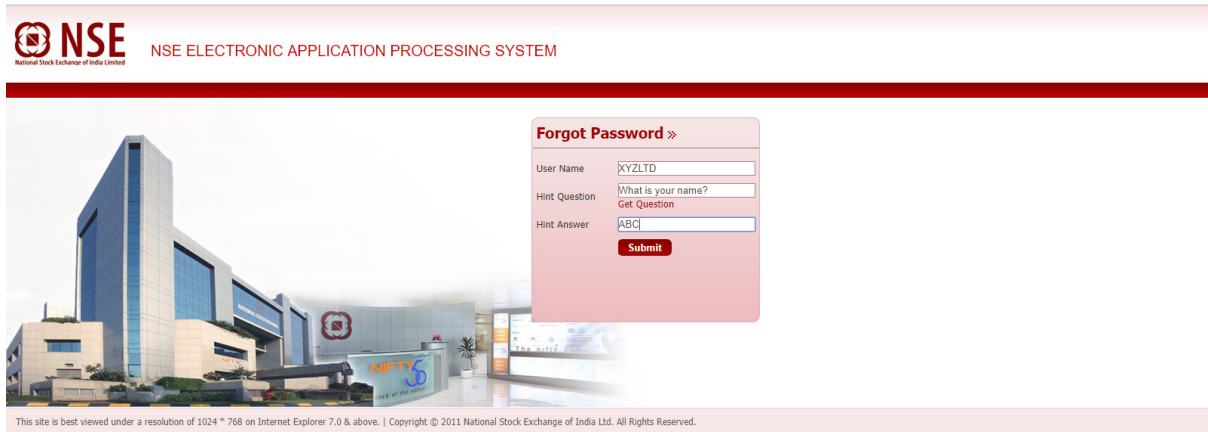
1. Enter the login ID
2. Click on "Forgot password" link shown below

This site is Best viewed with IE 9+, Firefox 38.5.2/43.0.4 and Chrome 47.0.2526.x under a resolution of 1024 * 768 | Copyright © 2011 National Stock Exchange of India Ltd. All Rights Reserved.

3. Enter login ID

This site is best viewed under a resolution of 1024 * 768 on Internet Explorer 7.0 & above. | Copyright © 2011 National Stock Exchange of India Ltd. All Rights Reserved.

- Hint question will be auto populated. If Hint question is not populated, then click on Get Question link. Enter the hint answer and click on submit.



- The hint answer is case sensitive.
- If hint answer is correct, user will receive e-mail containing temporary password, which will be required to change later.

From: neaps@nse.co.in [mailto:neaps@nse.co.in]
Sent: 22 May 2018 11:25
To: ABCD@XYZ.COM
Cc:
Subject: Reset your Password

Dear Sir/Madam ,

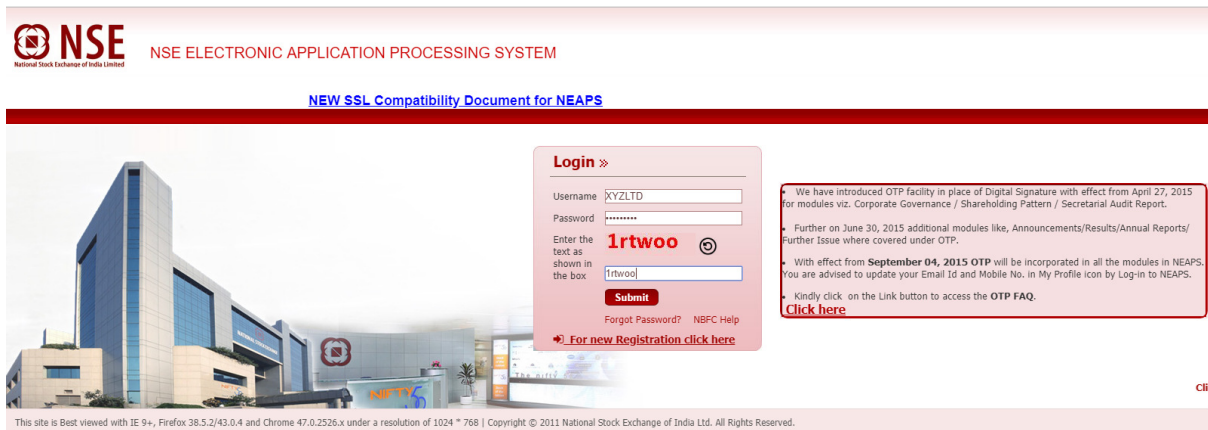
Login ID - XYZLTD|

Your password has been reset to the following.

nsekjBM

Regards,
 National Stock Exchange of India Limited.

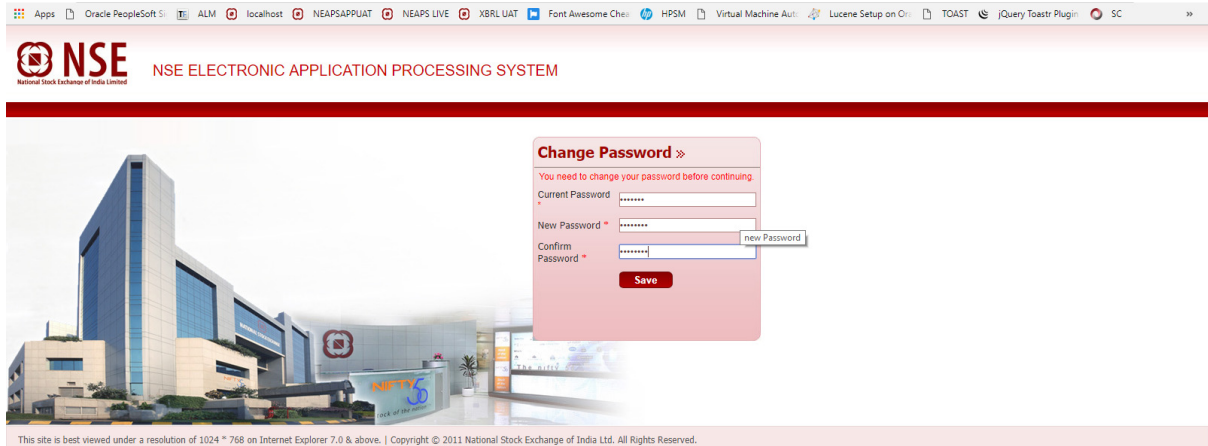
- Enter the temporary password and login



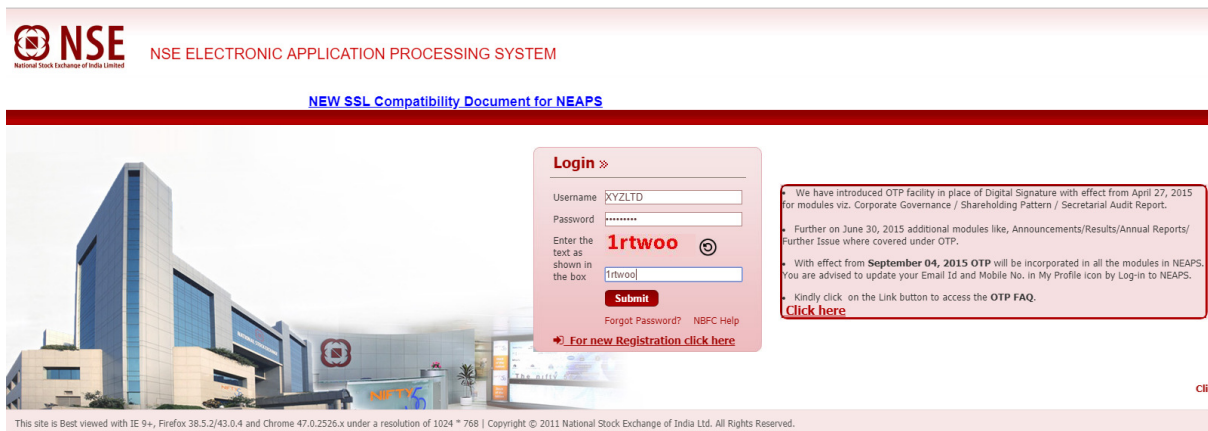
8. Enter the temporary password and desired new password.

The desired password should be as per Password Policy which is as below:

- Length should be 8-30 characters.
- Should contain at least 1 special character, 1 number, 1 lower case alphabet, 1 upper case alphabet.
- Should not contain special characters other than "@#\$%^&+=".
- Should not contain continuous sequences like abcd, qwer, 0123.

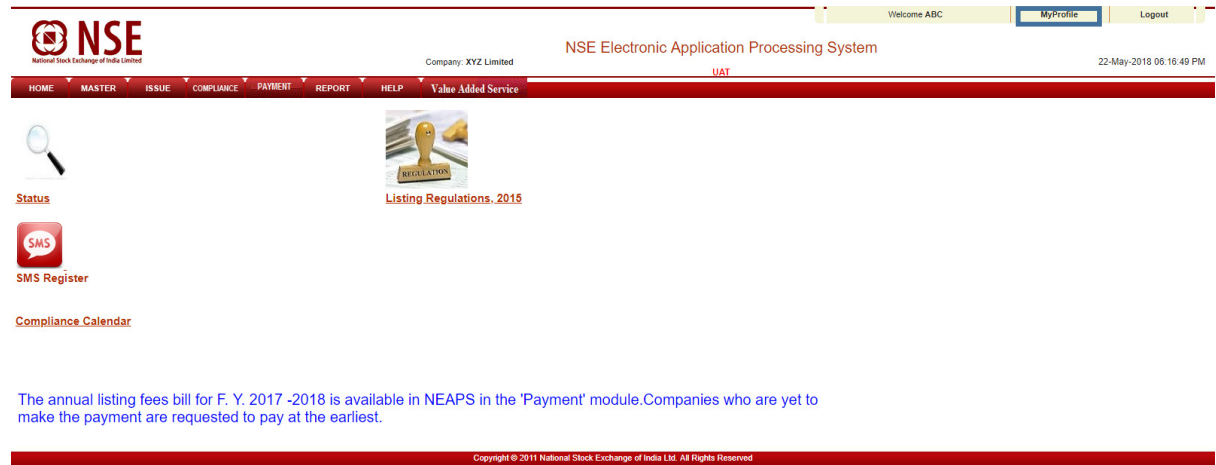


9. Now you can login using the new password:



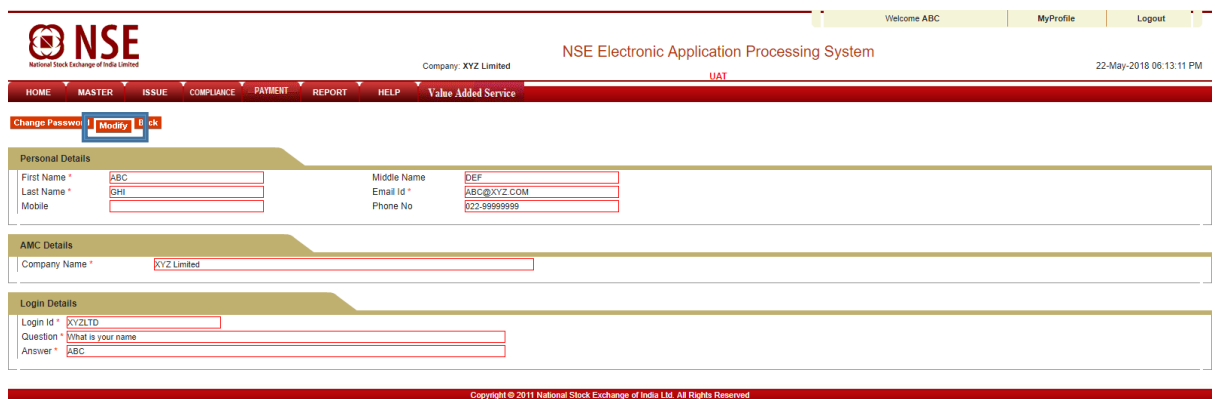
II. Change password/e-mail id/ mobile no./ hint question or answer:

1. Login to NEAPS using existing password and click in My Profile link:



The screenshot shows the NSE Electronic Application Processing System homepage. The header includes the NSE logo, navigation menu (HOME, MASTER, ISSUE, COMPLIANCE, PAYMENT, REPORT, HELP, Value Added Service), and user information (Welcome ABC, MyProfile, Logout). The main content area features a search icon, 'Status' link, 'SMS Register' link, and 'Compliance Calendar' link. A 'Listing Regulations, 2015' link is also visible. A footer message states: 'The annual listing fees bill for F. Y. 2017 -2018 is available in NEAPS in the 'Payment' module. Companies who are yet to make the payment are requested to pay at the earliest.'

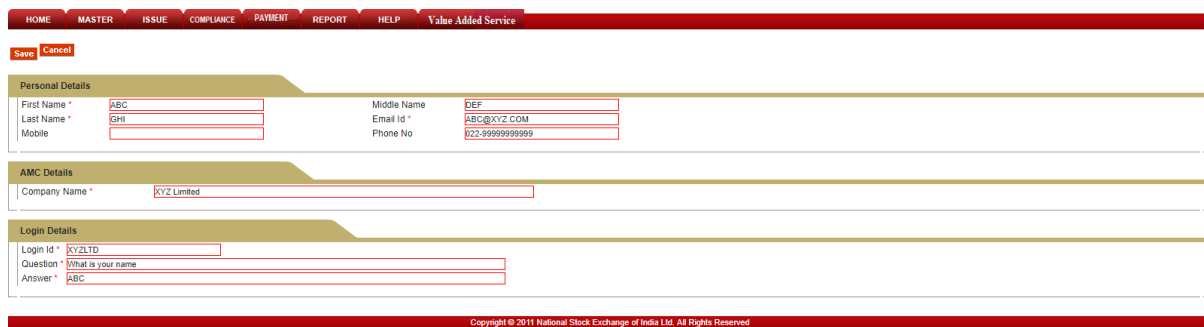
2. To modify the details like e-mail id/ mobile no/ hint question or answer, click on MODIFY button.



The screenshot shows the 'Change Password' form in the NSE Electronic Application Processing System. The 'Modify' button is highlighted. The form contains the following sections:

- Personal Details:** First Name * (ABC), Middle Name (DEF), Last Name * (GHI), Email Id * (ABC@XYZ.COM), Mobile, Phone No (022-99999999).
- AMC Details:** Company Name * (XYZ Limited).
- Login Details:** Login Id * (KYZLTD), Question * (What is your name), Answer * (ABC).

3. Change the required details and SAVE.



The screenshot shows the 'Change Password' form in the NSE Electronic Application Processing System. The 'Save' button is highlighted. The form contains the following sections:

- Personal Details:** First Name * (ABC), Middle Name (DEF), Last Name * (GHI), Email Id * (ABC@XYZ.COM), Mobile, Phone No (022-99999999).
- AMC Details:** Company Name * (XYZ Limited).
- Login Details:** Login Id * (KYZLTD), Question * (What is your name), Answer * (ABC).

4. To change the password, click on change password:

The screenshot shows the 'Change Password' form in the NSE Electronic Application Processing System. The page header includes the NSE logo, 'National Stock Exchange of India Limited', 'Company: XYZ Limited', 'NSE Electronic Application Processing System', 'UAT', and a date/time stamp '22-May-2018 06:13:11 PM'. A navigation bar contains 'HOME', 'MASTER', 'ISSUE', 'COMPLIANCE', 'PAYMENT', 'REPORT', 'HELP', and 'Value Added Service'. The form itself has a 'Change Password' button and 'Modify' and 'Back' links. It is divided into three sections: 'Personal Details' with fields for First Name (ABC), Last Name (GHI), Middle Name (DEF), Email Id (ABC@XYZ.COM), Mobile, and Phone No (022-99998999); 'AMC Details' with a Company Name (XYZ Limited) field; and 'Login Details' with fields for Login Id (XYZLTD), Question (What is your name), and Answer (ABC). A footer contains the copyright notice: 'Copyright © 2011 National Stock Exchange of India Ltd. All Rights Reserved'.

5. Enter the current password and desired new password, click on confirm. And then login using new password.

The screenshot shows the 'Confirm' form in the NSE Electronic Application Processing System. The page header is identical to the previous screenshot. The navigation bar is the same. The form has a 'Confirm' button and a 'Cancel' link. It is divided into a 'Change Password' section with three fields: 'Current Password *', 'New Password *', and 'Confirm Password *', each with a masked input field. A footer contains the copyright notice: 'Copyright © 2011 National Stock Exchange of India Ltd. All Rights Reserved'.